The **B2H Pilot Program’s Staffing Model** has been carefully developed to support 60 participants with a multidisciplinary team. All key roles, position summaries, and salaries per position are outlined below, based on September 2025 job descriptions and the staffing plan.

• **Director of Operations** (0.65 FTE, ~$71K) – Provides high-level program oversight and ensures strategic alignment of service delivery with TASC operations. The Director of Operations manages external partnerships and contractual obligations. They also facilitate communications with stakeholders and funders. (This role is partially allocated, as the Director also manages other reentry programs.)

• **Administrator** (1.0 FTE, ~ $79K) – Primarily responsible for the daily oversight and management of the housing program functions. The Administrator has oversight of five or more staff and supervises coordination of services. This role will support the development and execution of agency policies and strategic objectives.

• **Supervisor** (2.0 FTE, ~ $55K) – Manages daily operations of the B2H Pilot Program and directly supervises the program staff. The Supervisor is responsible for clinical supervision, quality assurance, and meeting performance targets. This role ensures consistent, evidence-based service delivery and leads staff training and evaluations. The Supervisor oversees a team of case managers, the network housing developers, and peer support specialists, coordinating services across a large geographic service area.

• **Case Manager** (5.0 FTE, ~ $44K) – The Case Manager provides intensive reentry case management and care coordination (approximately 20 participants per CM). They conduct intake assessments, develop individualized stabilization plans, and help clients navigate housing and community resources. The CM addresses immediate needs (IDs, benefits, treatment referrals) and provides ongoing support such as life skills coaching and crisis intervention. They also perform home visits and ensure each client’s service plan is implemented.

• **Peer Support Specialist** (2.0 FTE, ~ $44K) – A peer with lived experience who provides mentoring and recovery-oriented support to participants. The Peer Support Specialist helps clients build life skills, confidence, and community connections through coaching and by modeling success in reentry. They often assist with engaging reluctant clients, providing transportation to appointments, and facilitating support groups or pro-social activities. This role ensures participants have a relatable, trusted resource on the team to bolster engagement and retention.

• **Network Housing Developer** (2.0 FTE, ~ $46K) – Focuses on expanding housing options and maintaining landlord relationships. The Network Housing Developer recruits landlords willing to house B2H participants and negotiates unit access. They create a network of safe, affordable units across central and southern Illinois, coordinate unit inspections and leases, and troubleshoot any landlord–tenant issues. This role is pivotal to securing housing supply for the program and providing landlord support/education (e.g. explaining program incentives and responding to landlord concerns).

• **Data Coordinator** (0.25 FTE, ~ $45K) – Maintains updates, and archives master and support documents for the B2H Pilot Program. The Data Coordinator also assists in compiling data for reports required by the funder and agencies. They also identify data trends that can inform ongoing program improvements and client services. (This role is partially allocated, as the Data Coordinator also supports TASC’s data collection system.)

• **Driver** (2.0 FTE, ~ $41K) – The Driver position provides transportation for TASC clients to housing, treatment placements and other destinations as needed.

• **Evaluator Consultant** (1.0, ~ $50K) – TBD